

EUROPEAN TRAINING FOUNDATION

Network of national qualifications databases ETF use cases: ESCO and Qualifications





Network of National Qualification Databases

QUALIFICATIONS MONITORING

> Comparison Tool > Qualifications

Master of hotel service

Accommodation managers are in charge of managing the operations and overseeing the strategy for a hospitality establishment. They manage human resources, finances, marketing and operations through activities such as supervising the staff, keeping financial records and organising activities.

KEY INFORMATION

Country	Ukraine
Language	Ukrainian
ISCED level	3
EQF	
ISCED-F	
Workload	1320 hours
Entry requirements	Basic or full secondary education

LEARNING OUTCOMES

- LO 1. Prepare hotel premises for reception and accommodation of guests
- LO 2. Receive and accommodate guests
- LO 3. Serving guests
- LO 4. Organize checking out of guests from the hotel

ESCO Skills	- communicate with customers - clean rooms - performing calculations - make reservations - maintain customer service - accompanying and welcoming people Read more	
Skills	Ability to organize the cleaning of hotel rooms Communicative competence Mathematical competence Ability to clean the hotel premises Environmental and energy efficiency competence Ability to check the technical condition of the premises Read more Read more	
Esco Occupations	Hotel managers hospitality establishment receptionist hotel concierge	
Occupations		

ELEMENTS TO DESCRIBE QUALIFICATIONS

- Title and short description
- Key information (level and field)
- Learning outcomes and related skills and occupations
- ESCO skills and occupations

SOURCE OF INFORMATION

Qualification URL

Mayster.hotelnoho.obsluhovuvannya-22-1 2.01.2022.pdf (mon.gov.ua)

Source

HO.proyektu.Derzh.osv.stand.prof.5129-Mayst.hotel.obsluhov.06.12.docx (live.com)

SOURCES OF INFORMATION

- Europass database (QDR)
- National databases
- Qualification descriptions







② Log in

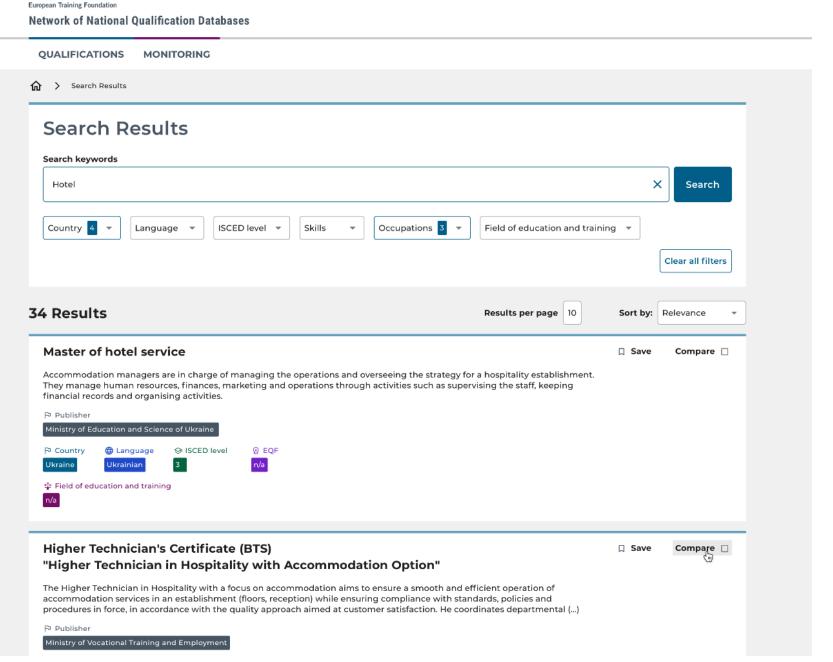
NAVIGATING THE DATABASE

Search by:

- key words
- · advanced search

Search filters:

- Country
- Language
- ISCED level
- Skills (ESCO)
- Occupations (ESCO)
- Field of education and training (ISCED-F)





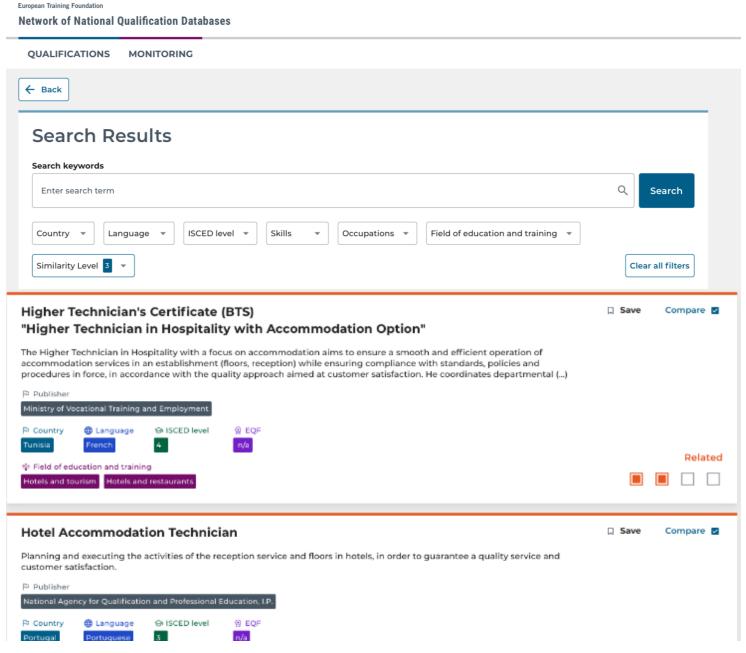
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NAVIGATING THE DATABASE

Search for similar qualifications

Criteria for similarity:

- ESCO occupations and skills
- ISCED level, EQF level
- Field of education and training ISCED-F
- Language and country



USE IN PRACTICE

The tool can allow:

Employers to

- (1) identify third-country qualifications comparable to a national qualification that they are looking for
- (2) identify third-country qualifications that match the desired skills

Recognition bodies to

(3) identify national qualifications, skills and occupations that match a third-country qualification

Third-country nationals/ migrants to

(4) better present their qualifications and skills, including before departure

NAVIGATING THE DATABASE

Search

- by key words advanced search by specific parameters

Visualization

- key information
- learning outcomes relation to skills and occupations

Comparison of qualifications

Similar qualifications

Intelligent analysis monitoring

Reuse of data by external users

LIMITATIONS AND CHALLENGES

Lack of data

Qualifications not tagged with ESCO skills and occupations

Validation by experts

ESCO linking should be part of the qualification development process

Level of detail for ESCO referencing

- Short or full descriptions of qualifications?
- Overall qualification description or parts/units of qualifications?

List of (unit/ module) learning outcomes

- 1. Prepare a sales hall, bar counter, shelves for serving visitors (Bartender 4th grade)
- 2. Organize the production and sale of bar products (Bartender 4th grade)
- 3. Organize and conduct special types of banquets, catering services (Bartender 5th grade)
- 4. Develop and sell branded drinks (Bartender 5th grade)

Learning outcomes (unit)	Competence	ESCO skills
1. Prepare a sales hall, bar counter, shelves for serving visitors	1.1. Organization of preparation of the sales hall, bar counter, shelves, compartments for the process of customer service	stock the bar setup the bar area clear the bar at closing time handover the service area maintain bar cleanliness
	1.2. Organization of the bartender's workplace	change kegs create decorative food displays clean beer pipes
	1.3. Polishing of glassware and its handling1.4. Polishing of porcelain	handle glassware
	tableware and cutlery and its handling	

NEXT STEPS

 Testing the model with a greater number of qualifications

Focus on Talent partnership countries

Fully functional model integrated with QDR and ESCO

Functional Proof of Concept

https://etf-qd-dev.cogni.zone/qualification/search

Mockups Demo video

https://www.awesomescreenshot.com/video/173514 88?key=d970a53d6a75580a714559ad2abcbfaa

<u>Dissemination event on a network of national databases | ETF (europa.eu)</u>